


Key Facts Sheet:

Unlimited nbn™ 250/25Mbps Plans



| Plan | Unlimited nbn™ Home Superfast |
|--------------------------------|--|
| Speed label | Home Superfast nbn™ 250/25Mbps |
| Typical Evening Speed (7-11PM) | 150Mbps* download |
| Online Usage |  9+ people/devices connected at once |
| Making phone calls over VOIP | ✓ |
| Email, browsing, social media | ✓ |
| Music streaming | ✓ |
| Gaming | ✓ |
| Download & upload large files | ✓ |
| SD video streaming | ✓ |
| HD video streaming | ✓ |
| HD & 4K video streaming | ✓ |

nbn™ 250 is the underlying speed tier your nbn™ service is provisioned on and represents the maximum possible speed that is available during the off-peak periods. *The minimum Typical Evening Speed for the Unlimited Home Superfast plan is 150Mbps based on 60% of the theoretical maximum download speed of the nbn™ speed tier. *150Mbps represents the typical evening speed during the busy period. The busy period is between 7pm and 11pm.

Technical Limitations: In the event of a power outage, nbn™ services and your phone line will not function except for nbn™ Fibre to the Premise (FTTP) services with a working battery backup unit installed. MyRepublic does not provide battery backup units.

| Performance can be affected by | You may be able to improve this |
|--|--|
| Weak Wi-Fi strength | Plugging your devices directly into your modem with an ethernet cable, placing your modem in a more central position away from radio or electrical performance, or upgrade to a modem with higher Wi-Fi reach. |
| Poor quality copper lines / wall sockets within your premises can affect your internet performance | If you have an older property, consider getting an in-home wiring specialist or electrician to investigate. |

Medical and Security Alarm Services: Before entering an agreement with MyRepublic, if you have a medical and/or a security alarm service, you must contact your alarm provider to check its compatibility with an nbn™ service, and if not compatible identify what other alternatives are available to you. If you do have a Medical Alarm, we recommend that you register online via nbnco.com.au

Priority Assistance Services: MyRepublic does not offer Priority Assistance. This means a MyRepublic service is not suitable for customers with a serious illness or life-threatening condition, or if the customer requires disability services or an uninterrupted phone line.