


Key Facts Sheet:

Unlimited nbn™ 250/25Mbps Plans

Plan	Unlimited nbn™ Home Superfast	Unlimited nbn™ Gamer Pro
Speed label	Home Superfast nbn™ 250/25Mbps	
Typical Evening Speed (7-11PM)*	150Mbps	
Online Usage	 9+ people/devices connected at once	
Making phone calls over VOIP	✓	
Email, browsing, social media	✓	
Music streaming	✓	
Gaming	✓	
Download & upload large files	✓	
SD video streaming	✓	
HD video streaming	✓	
HD & 4K video streaming	✓	

***nbn™ Speeds:** Actual speeds may vary due to various factors. The minimum Typical Evening Speed for the Unlimited Home Superfast 250/25Mbps plan is 150Mbps based on 60% of the theoretical maximum download speed of the nbn™ speed tier. [Learn more about nbn™ speeds.](#)

Technical Limitations: In the event of a power outage, nbn™ services and your phone line will not function except for nbn™ Fibre to the Premise (FTTP) services with a working battery backup unit installed. MyRepublic does not provide battery backup units.

Performance can be affected by	You may be able to improve this
Weak Wi-Fi strength	Plugging your devices directly into your modem with an ethernet cable, placing your modem in a more central position away from radio or electrical performance, or upgrade to a modem with higher Wi-Fi reach.
Poor quality copper lines / wall sockets within your premises can affect your internet performance	If you have an older property, consider getting an in-home wiring specialist or electrician to investigate.

Medical and Security Alarm Services: Before entering an agreement with MyRepublic, if you have a medical alarm system and/or a security alarm service, you must make your own enquiries regarding its compatibility with an nbn™ service, and if there are alternatives available to you. If you do have a Medical Alarm, we recommend that you register online via nbnco.com.au

Priority Assistance Services: MyRepublic does not offer Priority Assistance. This means a MyRepublic service is not suitable for customers with a serious illness or life-threatening condition, or if the customer requires disability services or an uninterrupted phone line.