



## MyRepublic Customer Loyalty Offer Terms and Conditions

1. This MyRepublic Loyalty Offer is only available to existing residential MyRepublic nbn™ customers and is open to selected customers by email invitation only (“Loyalty Offer”). Maximum one redemption per customer account.
2. This Loyalty Offer enables you to prepay the dollar equivalent of 12-months of your monthly nbn™ service plan fee into your account. After you make the 12-months prepayment, MyRepublic will credit you an additional equivalent value of 2-months of your monthly nbn™ service plan fee into your account (“Loyalty Credit”). All amounts will be based on the monthly nbn™ service plan fee at the time of the email invite sent to you. (“Credit”)
3. The Credit will be applied to your account and will be used to pay for future MyRepublic services such as nbn™ service plan fees, voice service, month-to-month Add-Ons or hardware.
4. The Credit cannot be redeemed for cash and cannot be transferred to a new or existing MyRepublic customer.
5. This Loyalty Offer does not constitute a new contract or a replacement of your existing plan contract. Any existing minimum service term will remain in place regardless of this Loyalty Offer. You are free to change plans or cancel your service at any time during the period of the Loyalty Offer.
6. If you change your plan with us during the Loyalty Offer period, the initial Credit amount applied to your account will remain unchanged.
7. If you relocate your service with us after making a pre-payment of 12-months of your monthly service plan fee, we will move any upfront amount or Credit amount that is remaining to your new account. However, relocation shall be subject to confirmation nbn™ service availability at the new site location.
8. If you cancel your service with us after making a pre-payment for 12 monthly nbn™ service plan fee, we will refund you the remaining sum of your prepaid 12-months value amount that is remaining on your account minus any Early Termination Fee (ETF), if applicable. The Loyalty Credit shall be forfeited; we will not transfer, refund or pay you the cash value of the Loyalty Credit amount that has been applied to your account.
9. As per our Standard Form of Agreement (SFOA) we may provide you with relevant notice to either change or cancel your service. If we change your service plan the amount of the original credit remaining will remain in place on your account.

This Loyalty Offer is open until 30 June 2019 only and MyRepublic reserves the right to withdraw or extend this Loyalty Offer without notice. This Loyalty Offer is subject to the SFOA and the MyRepublic policies including, but not limited to the Acceptable Use Policy, located at the MyRepublic website. MyRepublic reserves the right to withdraw the benefits of this Loyalty Offer at anytime if the customer has breached of the SFOA or any MyRepublic policies.