

## Residential Service Charges

The following section outlines one off additional charges that may apply to your service. All pricing is GST inclusive and will be charged to your MyRepublic monthly invoice.

Charge Type	Existing Service	Charge	Charge Information
nbn™ New Development Charge	nbn™	\$300.00	<p>On 1 April 2016, nbn™ introduced a <a href="#">New Development Charge</a> which is applicable to all nbn™ Service Providers. If your premises have been classified by nbn™ as a new development, MyRepublic will need to pass on the charge from nbn™ of \$300 inc. GST.</p> <p>We will contact you if this is the case and seek permission to charge you for this, unfortunately if you decline this charge we are unable to proceed with your order.</p>
nbn™ Subsequent Installation Charge	nbn™	\$300.00	<p>If you have an existing nbn™ Fibre to the Node, Basement or Curb service and wish to connect a second nbn™ service an nbn™ Subsequent Installation Charge of \$300 will apply.</p> <p>This charge is to cover the cost of additional telecommunication infrastructure to accommodate for a secondary service.</p>
Move Address	nbn™ ADSL Home Phone	\$69.00	<p>Our modems are compatible with ADSL and nbn™ services so remember to take your modem with you when you move home.</p> <p>Relocation of your services can take up to 20 working days. Contact Customer Service as soon as possible to arrange your service transfer. A \$69 Standard Relocation Charge applies.</p> <p>If you move address within your minimum service term and your new address passes Service Qualification for a MyRepublic service, we don't charge you an Early Termination Fee (ETF) if you are still within your contract period, we will simply roll over the remaining contract period to your new address.</p> <p>If your new address is not eligible for a MyRepublic service, you will be required to pay the ETF.</p>
Service Reconnection Charge	nbn™ ADSL Home Phone	\$69.00	<p>If your service has been terminated due to non-payment and your account has been paid in full, you can request to have your service reconnected for a one off fee of \$69. Contact Customer Service for assistance.</p>

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Charge Type	Existing Service	Charge	Charge Information
No Fault Found Charge	nbn™ ADSL	\$220.00	An incorrect callout fee is charged when MyRepublic arranges a technician to go out to your premises to perform repairs and identifies the problem is located within your home or private equipment which is not related to the network.
Early Termination Charge (ETF)	nbn™ ADSL	The maximum ETF is \$110 on a 12 month term or \$230 on a 24 month term	<p>If you are on a 12 or 24 month minimum service term will be required to pay an ETF if the service is terminated during the minimum service term. The maximum ETF on a 12 month term is \$110 and \$230 on a 24 month term.</p> <p>The ETF will be pro-rated by the number of full months remaining in the minimum service term (equating to \$10 or \$20 per month remaining depending on your contract). Customers may cancel their service at any time by giving MyRepublic up to 30 days notice.</p>
Early Termination Charge (ETF)	nbn™ Gamer Pro	The maximum ETF is \$220 on a 12 month term	<p>If you are on a 12 month minimum service term will be required to pay an ETF if the service is terminated during the minimum service term. The maximum ETF on a 12 month term is \$220.</p> <p>The ETF will be pro-rated by the number of full months remaining in the minimum service term (equating to \$20 per month remaining). Customers may cancel their service at any time by giving MyRepublic up to 30 days notice.</p>
Late Payment Charge	nbn™ ADSL Home Phone	\$10.00	A late payment fee will apply if the payment for your service fails.

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### Modem Recovery Charges

In the event that you withdraw your order after we have sent you your MyRepublic modem and before service activation, you will be required to return the modem in 'as-new' condition. We will refund your initial payment once the modem has been returned. If the modem is not returned within the specified period, the modem recovery charge will apply.

Plan Name	Service Term	Wi-Fi Hub+ Recovery Charge	Halo Recovery Charge
nbn™ 50 or nbn™ 100 plan	24 Month Term	\$119	\$120
nbn™ 50 or nbn™ 100 plan	12 Month Term	\$60	\$60
nbn™ 50 or nbn™ 100 plan	Month to Month	\$0	\$0
nbn™ Gamer 50 or 100 plan	12 Month Term	\$119	\$120
ADSL	24 Month Term	\$119	\$120
ADSL	12 Month Term	\$60	\$60
ADSL	Month to Month	\$0	\$0