



My Business Lite Plan - nbn™ 50 Tier	My Business Pro Plan - nbn™ 100 Tier
Provides a maximum off-peak access line speed of between 24-50Mbps download speed.	Provides a maximum off-peak access line speed of between 24-100Mbps download speed.
Typical busy period download speed: MyRepublic is currently putting systems in place that will enable us to publish our typical busy period download speed in the near future. This is the average speed the consumer can expect to receive during the peak hours of 9am and 5pm.	
Online Usage	
 <p><b>1-4 people online at the same time on multiple devices</b></p>	 <p><b>5-8 people online at the same time on multiple devices</b></p>
<ul style="list-style-type: none"> <li>✓ Email, Web Browsing &amp; Social Media</li> <li>✓ Making calls over a VoIP network</li> <li>✓ Video conferencing</li> <li>✓ Downloading &amp; Uploading large files</li> <li>✓ Accessing cloud based services</li> </ul>	<ul style="list-style-type: none"> <li>✓ Email, Web Browsing &amp; Social Media</li> <li>✓ Making calls over a VoIP network</li> <li>✓ Video conferencing</li> <li>✓ Downloading &amp; Uploading large files</li> <li>✓ Accessing cloud or server based services</li> </ul>

### Fibre to the Node (FTTN), Basement (FTTB), Curb (FTTC) Connections

Speeds will vary based on the technology connecting your location to the nbn™ and other factors. When your service is activated we will run a test to confirm your maximum access line speed. If your service isn't capable of supporting the plan you signed up for, we will contact you to advise you of your options:

- Remain on the same plan you have selected
- Downgrade your speed tier (if applicable) or;
- Cancel your service without penalty.

### Technical Limitations

Your nbn™ and phone service will not work in the event of a power outage including dialing emergency service numbers, unless the service is connected using Fibre to the Premises (FTTP) and an nbn™ battery backup power supply unit has been previously installed and is working. MyRepublic does not provide a nbn™ battery backup supply unit for our services.

- Poor quality copper lines / wall sockets within your premises can affect your internet experience, ensure your internal wiring is not damaged, corroded or incorrectly connected.
- The location of your modem can affect the performance of your Wi-Fi, ensure your modem is in a clear and open location away from any radio or electrical interference.

### Medical and Security Alarm Services

Before entering an agreement with MyRepublic, if you have a medical alarm system and/or a security alarm service, you must make your own enquiries regarding its compatibility with an nbn™ service, and if there are alternatives available to you.

✉️ [pdpeq@go.qw](mailto:pdpeq@go.qw)

### Priority Assistance Services

MyRepublic does not offer Priority Assistance. This means a MyRepublic service is not suitable for customers with a serious illness or life-threatening condition, or if the customer requires disability services or an uninterrupted phone line.