PHONE PORTING CONSENT



Introduction:

Phone Porting Consent.

This "Phone Porting Consent" contains terms and conditions applicable for the transfer of your existing phone number ("Phone Number") over to MyRepublic.

By accepting this Phone Porting Consent, you acknowledge and agree to transfer the Phone Number to MyRepublic as follows:

- 1. You acknowledge that you are the account holder for this phone service, authorise the transfer of the Phone Number to MyRepublic and agree to have MyRepublic carry my Local, National, Mobile, International and Operator Assisted calls.
- 2. You agree that you will be charged a fee by MyRepublic of \$25 including GST for transferring your phone number from your current provider to MyRepublic. This will be charged to your first MyRepublic monthly invoice.
- 3. You acknowledge that it may take up to 12 weeks for the transfer of the Phone Number and that you must at your own expense keep the Phone Number in a current active state with the current provider before requesting to transfer the service. Successful completion of the transfer of the Phone Number is also dependent on the current provider's third party agreement, which we cannot guarantee.
- 4. You acknowledge that the transfer of the Phone Number will result in the disconnection of your existing phone service and will result in the finalisation of your account with your current provider for that service. You understand that you may be charged a cancellation fee or other charges by your current provider when you transfer the Phone Number to MyRepublic.
- 5. You acknowledge that the transfer of the Phone Number may result in a temporary interruption to your phone service and that you will not be able to make or receive calls during that period. You will make alternative arrangements for that period.
- 6. In order for MyRepublic to transfer your Phone Number please ensure any value added services such as Line Hunt, Multi-Number and EFTPOS services are removed. Alternatively, during the ordering process if we find out that any of these services are present, we will contact you to make amends to your service and/or we can provide you with a new number. Refer to the <u>ACMA fact sheet</u> for details.
- 7. You acknowledge that you do not own the Phone Number, and have no right to retain or transfer a particular Phone Number at a later date. You also agree that MyRepublic may change, withdraw or reset a number in accordance with the Australian Numbering Plan or our standard operating procedures.