## Welcome to MyRepublic

Please wait until you have received an SMS or email advising you your service is active. Once you have received this, follow our step by step guide.

### What's in the box



MyRepublic Wi-Fi Halo



Quick Start Guide



Power Adapter



Wi-Fi Security Card

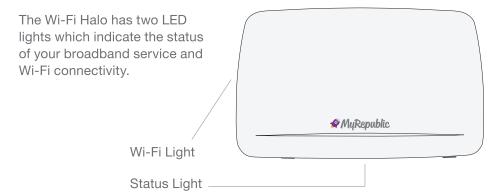


2 x Ethernet Cables



Telephone Cable

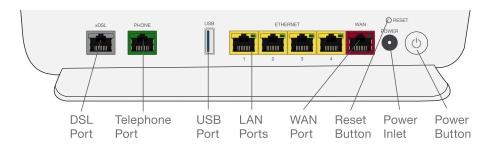
# Getting to know your Wi-Fi Halo



Status Lights		
Green	The Wi-Fi Halo is starting up	
Purple	The Wi-Fi Halo is working normally	
Flashing Orange	The Wi-Fi Halo is connecting to the Internet	
Steady Orange	The Wi-Fi Halo is not detecting an Internet connection	
Flashing Blue	There is no Ethernet connection on the WAN port	
Red	Please contact Customer Service for further assistance	

### **Modem Ports**

The back ports are colour coded so it's easy to see which cables connect to which port.

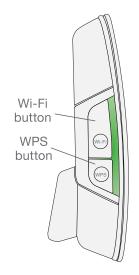


The Wi-Fi and WPS buttons are located on the side of your Wi-Fi Halo.

Press the Wi-Fi button for 5 seconds to turn your Wi-Fi connection on and off.

Hold the WPS button on the Wi-Fi Halo for 5 seconds to connect to your Wi-Fi devices password-free. Your device must have WPS functionality.

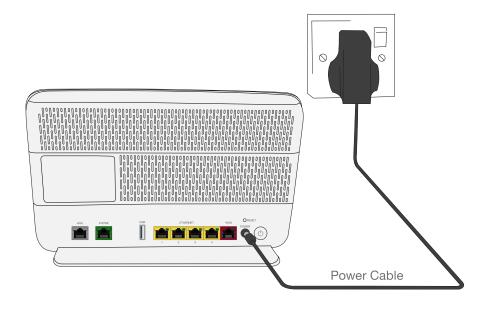
Wi-Fi Lights		
Green	Wi-Fi is working normally	
Blinking blue (slow)	WPS is enabled	
Blinking blue (fast)	WPS error	



### **Getting started**

#### **Step 1: Connecting your Power Supply**

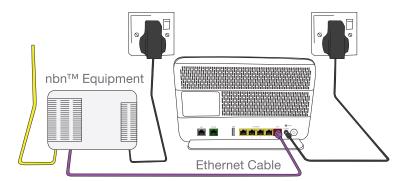
Connect one end of the power adapter to your Wi-Fi Halo and the other end into a power outlet and switch this on.



# Step 2: Set up your nbn<sup>™</sup> FTTP, HFC or Fixed Wireless connection

If you have had nbn<sup>™</sup> equipment installed please follow the steps below. If you have not had nbn<sup>™</sup> equipment installed go to Step 3.

- Check that your nbn<sup>™</sup> equipment has a green power, optical or online light (depending on the type of nbn<sup>™</sup> equipment installed in your home).
- If you have selected to transfer an existing nbn<sup>™</sup> connection, take one of the supplied Ethernet cables and plug one end into the red WAN port of the Wi-Fi Halo and the other end into the UNI-D port of your old providers service on the nbn<sup>™</sup> equipment.
- If you are connecting to the nbn<sup>™</sup> for the first time or have selected to connect a new service, take one of the supplied Ethernet cables and plug one end into the red WAN port of the Wi-Fi Halo and the other end into the next available UNI-D port on the nbn<sup>™</sup> equipment.



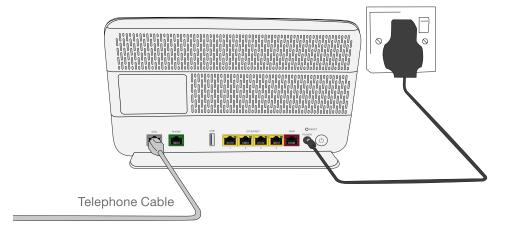
If you have a DSL, nbn™
FTTN, FTTB
or FTTC
connection go
to Step 3

# Step 3: Set up your nbn<sup>™</sup> FTTN, FTTB, FTTC or DSL connection

If you have a DSL or an nbn™ connection without having nbn™ equipment installed please follow the steps below. If you have had nbn™ equipment installed go to Step 2.

- Connect one end of the telephone cable directly into your telephone wall socket, and the other end into the grey xDSL port on the Wi-Fi Halo.
- Please do not use a splitter with your connection.

If you have an nbn<sup>™</sup> FTTP, HFC or Fixed Wireless connection, go to Step 2.





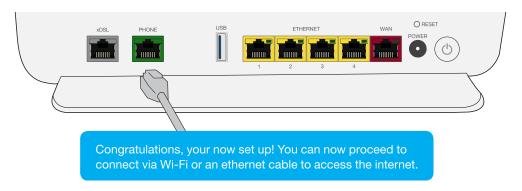
#### Step 4: Automated set up

You are now ready to switch on your Wi-Fi Halo by pressing the power button on the back of the modem. Your device will now set up automatically.

It can take up to 10 minutes to complete the set up process. The Status light on your modem will turn green upon start up, then will turn purple once the setup is complete.

# Step 5: Set up your Home Phone service (if requested)

Connect one end of a telephone cable to the green phone port on the Wi-Fi Halo and the other end into your telephone.

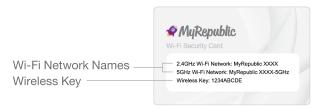


#### Step 6: Connecting via Wi-Fi

Your wireless details are supplied on the magnetic Wi-Fi Security Card and can also be found on the back of your modem.

- Open your wireless connections on your device and search for the Wi-Fi Network Name. You can connect to the 2.4 or 5Ghz connection depending on what type of connection is supported by your devices.
- · Enter the Wireless Key as your password.

For optimal performance, we recommend that you connect no more than 10 devices wirelessly.

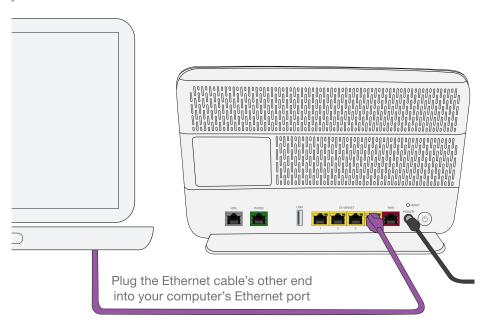


The 5Ghz network has the ability to transfer data at faster speeds. We recommend that you use the 5GHz network if visible. Your 2.4GHz network has slower speeds but greater range. If you are experiencing issues at the edge of your house, or are using an older device that can only see this network – this is the one to use.



#### **Step 7: Connecting via Ethernet**

Connect the second supplied ethernet cable to one of the yellow LAN ports on the back of the Wi-Fi Halo and connect the other end into the ethernet port on your device.



Connecting via an Ethernet cable will provide you with faster speeds than when you connect via Wi-Fi. You can connect up to 4 devices directly to the Wi-Fi Halo via an Ethernet cable.

### **Troubleshooting tips**

If you are unable to successfully connect to your Broadband service via Wi-Fi or directly via an Ethernet cable, follow these steps that can help you get back up and running:

- 1. Power off your Wi-Fi Halo and any attached equipment.
- 2. Check that all of the cables have been securely connected to their corresponding ports as indicated previously.
- 3. After 2 minutes, power on your Wi-Fi Halo by pressing the power button on the back of the modem.
- 4. Wait for the Status light to turn solid purple.
- 5. If the Status light fails to turn solid purple please contact Customer Service for further assistance.
- 6. For advanced configuration options for your Wi-Fi Halo visit MyRepublic.com.au/Support



#### **Important Information**

- Your Wi-Fi Halo supports both nbn™ and DSL networks so is future proofed if nbn™ hasn't arrived in your area or if you move house.
- Remember to keep any unused cables and your Wi-Fi Security Card in a safe place.
- · Your modem will not work in the event of a power outage.
- Warranty Information can be found at MyRepublic.com.au/Legal

### **Contact Us**

If you require further assistance, you can contact us at:



1300 130 888



support@myrepublic.com.au



MyRepublic.com.au/Support