

Additional Charges



The following section outlines one off additional charges that may apply to your service.

| Charge Type | Existing Service | Price (inc GST) | Charge Information |
|-------------------------------------|--|-----------------|--|
| nbn™ New Development Charge | nbn™ Broadband Service | \$300.00 | <p>On 1 April 2016, nbn™ introduced a <u>New Development Charge</u> which is applicable to all nbn™ Service Providers. If your premises have been classified by nbn™ as a new development, MyRepublic will need to pass on the charge from nbn™ of \$300 inc. GST.</p> <p>We will contact you if this is the case and seek permission to charge you for this, unfortunately if you decline this charge we are unable to proceed with your order.</p> |
| nbn™ Subsequent Installation Charge | nbn™ Broadband Service | \$300.00 | <p>If you have an existing nbn™ Fibre to the Node or Fibre to the Basement service and wish to connect a second nbn™ service an nbn™ Subsequent Installation Charge of \$300 will apply.</p> <p>This charge is to cover the cost of additional telecommunication infrastructure to accommodate for a secondary service.</p> |
| Relocation or Move House | nbn™ or ADSL Broadband and/or Home Phone | \$69.00 | <p>Our Wi-Fi Hub+ Modem is compatible with ADSL and nbn™ so remember to take your modem with you when you move out.</p> <p>To relocate your services this can take up to 20 working days. Contact Customer Service as soon as possible to arrange your move.</p> <p>We don't charge you an Early Termination Fee if you are still within your contract period, we will simply roll over the remaining contract period to your new address. The <u>Standard Relocation Charge of \$69.00 apply.</u></p> |
| Service Reconnection Charge | nbn™ or ADSL Broadband and/or Home Phone | \$69.00 | <p>If your service has been terminated due to non-payment and your account has been paid in full, you can request to have your service reconnected for a one off fee of \$69.00.</p> <p>Subject to eligibility.</p> |

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|--------------------------|--|--|---|
| No Fault Found Charge | nbn™ or ADSL Broadband | \$220.00 | An incorrect callout fee is charged when MyRepublic arranges a technician to go out to your premises to perform repairs and identifies the problem is located within your home or private equipment which is not related to the network. |
| Early Termination Charge | nbn™ or ADSL Broadband | \$199.00 | If you have selected a 12-month contract, an Early Termination Fee of \$199.00 will apply if your Broadband service is cancelled within your contract term. |
| Modem Recovery Charge | nbn™ or ADSL Broadband | \$98.00 on a 12-month term or \$0 on a month to month term | <p>If you have selected to withdraw a new order, before your service is activated, you will be required to return the modem in 'as-new' condition.</p> <p>We will refund your initial modem payment once the modem has been returned.</p> <p>If the modem is not returned, the modem recovery fee will apply depending on your initial order.</p> |
| Late Payment Charge | nbn™ or ADSL Broadband and/or Home Phone | \$10.00 | A late payment fee will apply if your account remains unpaid and your service is suspended. |

All pricing is GST inclusive and will be charged to your MyRepublic monthly invoice.